

SAL SALIS NINGALOO REEF PAYMENT TERMS AND CONDITIONS

AMENDMENT A. COVID SAFE EXPERIENCES & VACCINATION POLICY

All guests booked to stay at Sal Salis Ningaloo Reef will be required to be fully vaccinated for travel from 01 January 2022. Proof of vaccination will be required at check-in and must be sighted by Journey Beyond staff. Any Federal and/or State government mandates requiring vaccination before the date mentioned above will supersede the above date. Please visit <https://www.journeybeyond.com/about/covid-update/> for further details about the Covid Safe Experiences & Vaccination Policy.

1. BOOKING

CONFIRMED BOOKING

Your booking is confirmed when:

- (1) you have made the booking and have provided Sal Salis Ningaloo Reef (SSNR) with all the necessary information to complete the booking; and
- (2) you have paid us the amount owing at the time of booking,
- (3) we have sent you a booking confirmation

2. GUEST AMENDMENTS, PAYMENTS AND CANCELLATIONS

The table below sets out the consequences that the parties agree will apply in the event of a Guest Cancellation. A reduction in guests or a name change will be treated as a guest cancellation. Subject to availability, you may amend your booking (the date of arrival) as follows:

| | FULLY FLEXIBLE | EVERYDAY | ADVANCE PURCHASE | GROUPS & EXCLUSIVE USE (5+ TENTS) |
|---------------------|--|---|--|---|
| DEPOSITS | Full payment required at time of booking | 25% at time of booking | Full payment required at time of booking | 25% at time of booking |
| FINAL PAYMENT | N/A | 45 days prior to arrival | N/A | 90 days prior to arrival |
| GUEST AMENDMENTS** | Changes permitted up to 1 day prior to arrival | Changes permitted up to 45 days prior to arrival | Changes permitted up to 45 days prior to arrival | Changes permitted up to 90 days prior to arrival |
| GUEST CANCELLATIONS | Third Party amendment, cancellation fees and conditions may vary and will be passed on if applicable | Cancellations outside of 45 days of arrival will result in loss of 25% deposit. 100% cancellation fees apply for cancellations made under 45 days prior to arrival | Non refundable | Cancellations outside of 90 days of arrival will result in loss of 25% deposit. 100% cancellation fees apply for cancellations made under 90 days prior to arrival |

*Any rate increases payable at time of amendment

**Third party amendment fees and conditions may vary and will be passed on if applicable

CANCELLATIONS

Your accommodation could be cancelled under one of the following three circumstances:

- (1) a cancellation arising from a guest's actions, through no fault of SSNR— see 'Guest Cancellations' in section 2
- (2) a cancellation by SSNR arising from external consequences that make

our performance of the agreement impossible (for example a Force Majeure event, or the actions of a third party e.g. New government regulations) – see 'Force Majeure Cancellations'.

- (3) any other cancellation by SSNR – see 'SSNR Cancellations'

FORCE MAJEURE CANCELLATIONS

In the event of Force Majeure Cancellations, SSNR will provide you with a credit note of an amount equal to the monies paid to SSNR. The credit note can then be applied to any Journey Beyond experience. Time limits and other criteria and conditions may apply.

SSNR CANCELLATIONS

For all bookings, in the event of a SSNR Cancellation, SSNR will provide you with the option to receive one of the following:

- (1) amend booking to a future date
- (2) choose an alternative of equal or similar value
- (3) a full refund of monies paid to SSNR under the booking; or
- (4) a credit note of an amount equal to the monies paid to SSNR

REFUND PAYMENTS

Any credit note or refund payable by SSNR under this agreement will be calculated to take into account the monies actually paid under the booking and the amount of the booking that has been used.

Any refund will be payable to the person who paid for the booking, or to the first person named on the booking. If a booking was made through a Travel Agent, any refund will be returned to that Travel Agent for their payment to the guest.

3. SEASONALITY AND BLOCK OUT DATES

SSNR is open on 14 March 2022 to 11 November 2022

Due to the seasonal nature of the Exmouth Region, SSNR is closed between 12 November 2022 – 13 March 2023.

SSNR operates seasonally and exact season commencement and conclusion dates are subject to change.

Complimentary camp activities may vary day to day, are not bookable in advance, are seasonal and subject to weather conditions and tides.

Block out dates may apply.

4. MISCELLANEOUS

SURCHARGES AND CREDIT CARDS

We accept MasterCard, Visa, American Express and Direct Deposit via bank transfer

Surcharges for credit card payments apply.

WAIVER AND AMENDMENT

A provision of this agreement may not be amended or waived except in writing signed by an authorised representative of SSNR

DISCLAIMER

Images in any of our brochures or advertising materials are indicative only and may not reflect the exact experience or destination.

THIRD PARTIES

In order to provide you with the goods and services that are included in your

booking, we may use third party providers. You agree that we may pass on to you any costs, fees or terms that they apply to us under our agreement with them.

FAMILY POLICY

Sal Salis welcomes children aged five years and above. All children five-twelve years must be accompanied overnight in a tent with an Adult.

Younger children may be considered on exclusive use bookings only.

Child is swag bedding is subject to swag availability and overall camp capacity.

5. DEFINITIONS

Force Majeure event means an event or circumstance which is beyond our control and without our fault or negligence and which was not reasonably preventable, including:

- (a) riot, war, invasion or acts of terrorism;
- (b) requisition or compulsory acquisition by any governmental or competent authority, a material change in legislation or directions by a government authority;
- (c) medical outbreak, or contamination of any kind;
- (d) earthquakes, flood, fire or other physical natural disasters; and
- (e) strikes or industrial disputes which affect an essential part of the service

Booking Confirmation means the notification from our Reservations team to you containing the full confirmation details of your booking

Deposit means the amount of money payable for certain rates as set out in clause two

Guest means anyone staying with us under your booking

Dollars or \$ means Australian Dollars

Website means www.salsalis.com.au

You means the person or entity that made the booking and is named in the Booking Confirmation

7. PRIVACY

Journey Beyond respects your privacy and will only use your personal information in accordance with our Privacy Policy. To review full details of how we collect, hold, use, manage and disclose your personal information, you may view our Privacy Policy [here](#).

JOURNEY BEYOND

